C G R F

B Y P L

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbypl@hotmail.com
SECY/CHN 015/08NKS

C A No. 101043698
Complaint No. 66/2023

In the matter of:

Sheela Yadav   ....Complainant

VERSUS

BSES Yamuna Power Limited   ....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. None present on behalf of the complaniant
2. Ms. Ritu Gupta, Mr. Imran Siddiqi & Ms. Divya Sharma, On behalf of BYPL

ORDER
Date of Hearing: 21st February, 2023
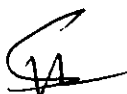Date of Order: 23rd February, 2023

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. Present complaint has been filed by the complainant alleging that complainant's application for pole shifting has been rejected by OP. Complainant, pleading that respondent has wrongly rejected his application for pole shifting.

2. The complainant in her complaint submitted that she is using electricity through CA no. 101043698 installed at premises no. 7/130-A, Trilok puri, Delhi-110091 and applied for shifting of pole installed in front of her premises. She further submitted that she applied many time for pole shifting but OP did not pay any heed to her complaint, therefore, she applied for shifting of pole.

3. Case was put up for hearing on 21.02.2023, when none was present on behalf of the complainant and OP submitted withdrawal duly signed by complainant and submitting therein that her grievance has been duly redressed and she wishes to withdraw her complaint.

4. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.

5. No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.

| (P.K. AGRAWAL) | (S.R. KHAN) | (P.K. SINGH) |
| MEMBER (LEGAL) | MEMBER (TECH.) | CHAIRMAN |